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Digital Auto Report 2020

Navigating through a post-pandemic world

VOLUME 1



Digital Auto Report 2020 – Volume 1



- ✓ Ninth annual Digital Auto Report, developed by Strategy& and PwC
- ✓ Global consumer survey with a focus on the US, EU and Asia (n = 3,000)
- ✓ Quantitative market outlook until 2035 based on regional structural analysis
- ✓ Interviews and survey with >60 industry executives at OEMs and suppliers, leading academics and industry analysts

Volume 1

Anticipating post-pandemic market dynamics



- Market outlook – penetration of technologies and mobility types
- Technology – shifting gears in connected, electric, automated
- Customers – changing mobility preferences: shared no more?
- Regulation – slowdown or acceleration of key policies?

Volume 2

Rethinking business models and investments



- New business opportunities – hype or reality?
- Economic value – market growth and unit economics
- Investment strategy – OEMs vs. VCs vs. Tech players
- OEM survival guide for a post-crisis market reality

Volume 3

Building a software-enabled automotive company



- Capabilities of a software-enabled company
- Deep dive on automated software development and testing
- Capability build-up strategy – a platform approach

The mobility ecosystem is transforming into a fragmented future w/different adoption patterns and use cases by region

Executive summary – Volume 1

- With adjusted technology expectations and changing post-pandemic customer preferences, CASE evolves. **Consumers do not expect fully automated cars before early 2030s. Shared mobility growth is slowing down**, relevance of seamless mobility remains high
- Total **vehicle parc expected to shrink in Europe** (-0.5% p.a.) while **growing in the US** (+1.1% p.a.) and **China** (+3.9% p.a.) until 2035, driven by 1) mobility growth (highest in China), 2) customer preferences for sharing (lowest in US) and 3) vehicle disposal rate
- **Regulatory requirements** are driving **basic connectivity** in **EU** and **US** (>85% penetration of new cars in 2020), while **China is still at 44%**. **Total connected vehicle parc will pass 50% mark in Europe by 2025**; in US as early as 2023 and in China latest by 2029
- **EU and China are leading the e-mobility transformation** with expected new car **BEV share of 17% and 19% by 2025**. **US significantly lower with 5% by 2025** given fewer government incentives and attractive ICE alternative in terms of TCO
- **Automated driving** will emerge in a broad spectrum of use cases with specific requirements that are difficult to scale. While e.g. L4 pilot projects with people movers are running today, **L4 share** of new vehicles is expected to reach **17% by 2035 in EU** (vs. 16% in China)
- Shifts in individual **mobility patterns require a new segmentation** in terms of **private vs. shared** and **active vs. passive driving** – each with multiple use cases at different automation levels. **Shared-active** (e.g. rental, subscription) expected to grow strongest **in EU** (10% of total person kilometers by 2025), while **shared-passive** (e.g. ride-hailing) is expected to grow **significantly more in China** (10% vs. 1-3% in US and EU)
- The **increasing proliferation of use cases and business models** requires many players to **re-evaluate their CASE strategies** with a fact-based view on available technology, value pool sizes and unit economics as well as investment requirements and right to win (→ covered in our next report volume No 2)

“

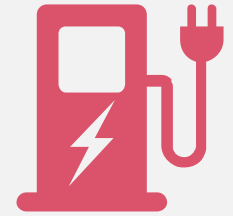
With adjusted technology expectations and changing post-pandemic customer preferences, CASE evolves”

S for Shared becomes Smart (Mobility)*

*Smart Mobility describes a transportation ecosystem where stakeholders use data and connectivity to move people and goods sustainably and efficiently. Shared mobility remains as a sub-segment and an important value pool in this ecosystem focusing on people transport with passenger vehicles.



Connected



Electric



Automated



Smart Mobility

Triggered by the effects of the COVID-19 pandemic, many players will have to reevaluate their CASE strategies

Consumer

COVID-19 postpones consumer spend during lock-downs. Demand recovery expected with preference for EV

Technology

COVID-19 shatters old industries and will lead to market shakeout. Digital and remote tech is on the rise

Regulation

COVID-19 imposes new norms for work environments, consumer interactions and international trade

Economics

COVID-19 cuts topline, accelerating saving needs of OEMs and suppliers as liquidity becomes critical to survive



Connected

COVID-19 digitizes society and increases acceptance and demand for digital – and connected – services



Automated

COVID-19 modifies competition: Big Tech benefits, asset-heavy OEMs struggle to keep up required R&D invest



Smart mobility

COVID-19 reverses preference for mobility modes – own vehicles regain preference against shared


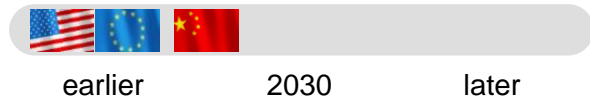

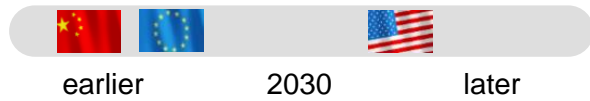

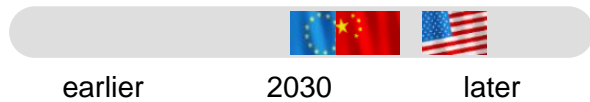




Electric

COVID-19 cools down economies, leads governments to subsidize EVs and increases EV market demand

The acceleration of technology penetration will occur at varying times and speeds globally, as local mobility transforms

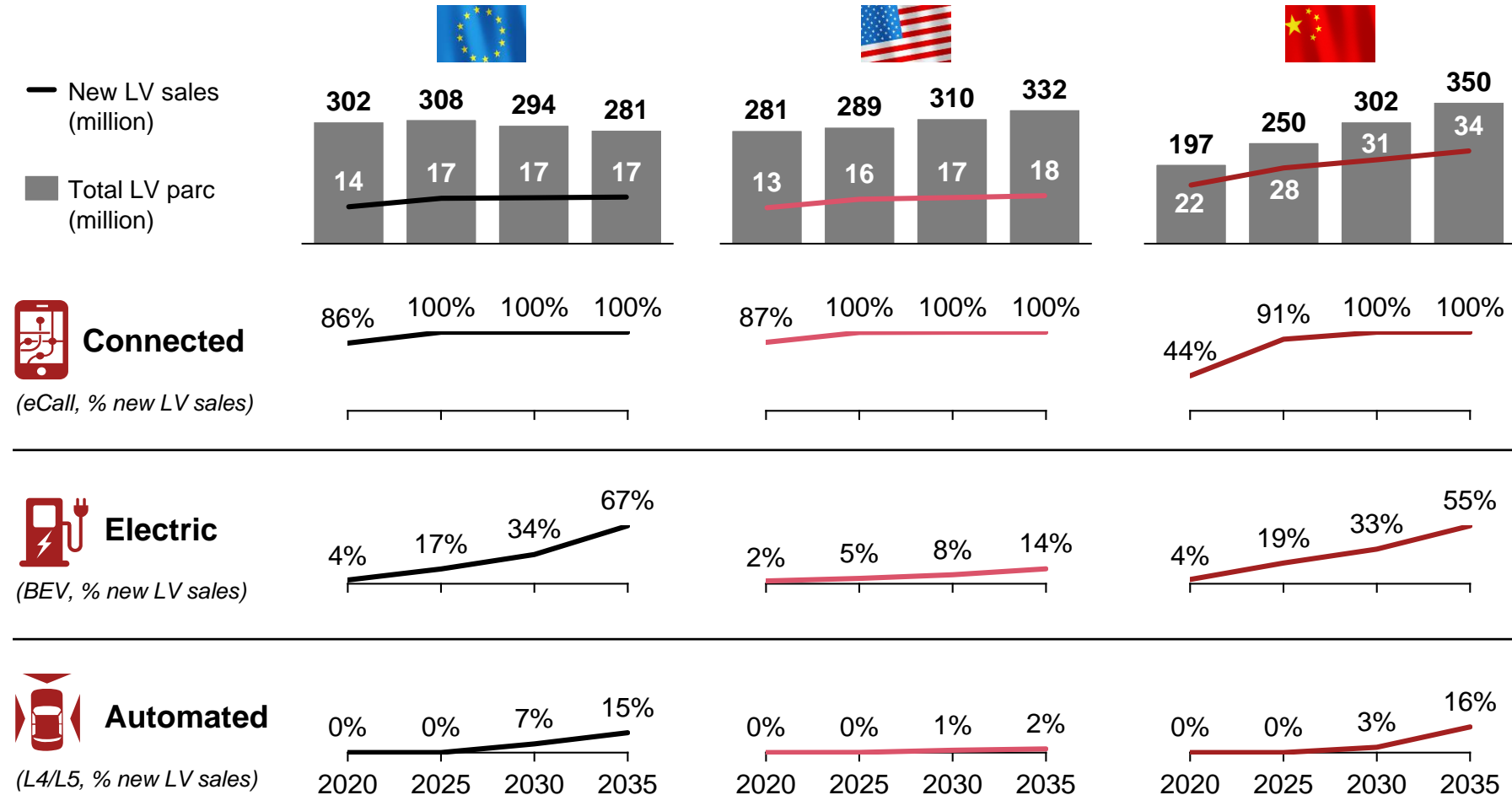
Key considerations to anticipate tipping point of exponential technology adoption

	Technology	Consumer	Regulation	Economics	Expected tipping points
 Connected	<ul style="list-style-type: none"> Connected service content and UX Vehicle system/EE architecture Network infrastructure 	<ul style="list-style-type: none"> “Digitally savvy” share of population “Freemium” segment services 	<ul style="list-style-type: none"> Scope and timing of enforced connectivity requirements Scope of data privacy restrictions 	<ul style="list-style-type: none"> Indirect value capture by OEM Effective end consumer pricing 	
 Electric	<ul style="list-style-type: none"> Battery and powertrain performance EV manufacturability and production capacity Charging infrastructure 	<ul style="list-style-type: none"> Premium/early adopter segment size “Rational green” segment size 	<ul style="list-style-type: none"> Emission target levels BEV/PHEV incentives Diesel/ICE bans/restrictions in cities 	<ul style="list-style-type: none"> Superior total cost of ownership (TCO) of BEV vs. ICE in relevant number of segments Additional revenues/savings from V2G/V2X charging 	
 Automated	<ul style="list-style-type: none"> ADAS capability by use case Data processing Driver UI Network and traffic infrastructure 	<ul style="list-style-type: none"> Premium/early adopter segment size Technology openness 	<ul style="list-style-type: none"> Scope and timing of enforced ADAS safety features Geographic range and quantity of AV test drive/vehicle approvals 	<ul style="list-style-type: none"> Superior TCO vs. non-AV in first commercial cases Additional value capture from riders 	
 Smart Mobility	<ul style="list-style-type: none"> Smartphone penetration Access and fleet availability 	<ul style="list-style-type: none"> Intermodal openness People/traffic density “Frequent user” segment size 	<ul style="list-style-type: none"> Private car restrictions/taxes Passenger transport regulation 	<ul style="list-style-type: none"> Superior TCO vs. own vehicle Dynamic pricing for opt. use and availability 	

ADAS = Advanced Driver Assistance Systems; EE = Electric/electronics, V2G = Vehicle to grid, TCO = Total cost of ownership
 Note: A tipping point is defined as the start of exponential growth within a segment of the mobility transformation
 Source: Expert interviews, PwC AutoFacts®, Strategy&

Total car parc growth strongest in China with high penetration of connected and electric; automation relevant after 2025

Total vehicle parc and technology penetration (in million, %)

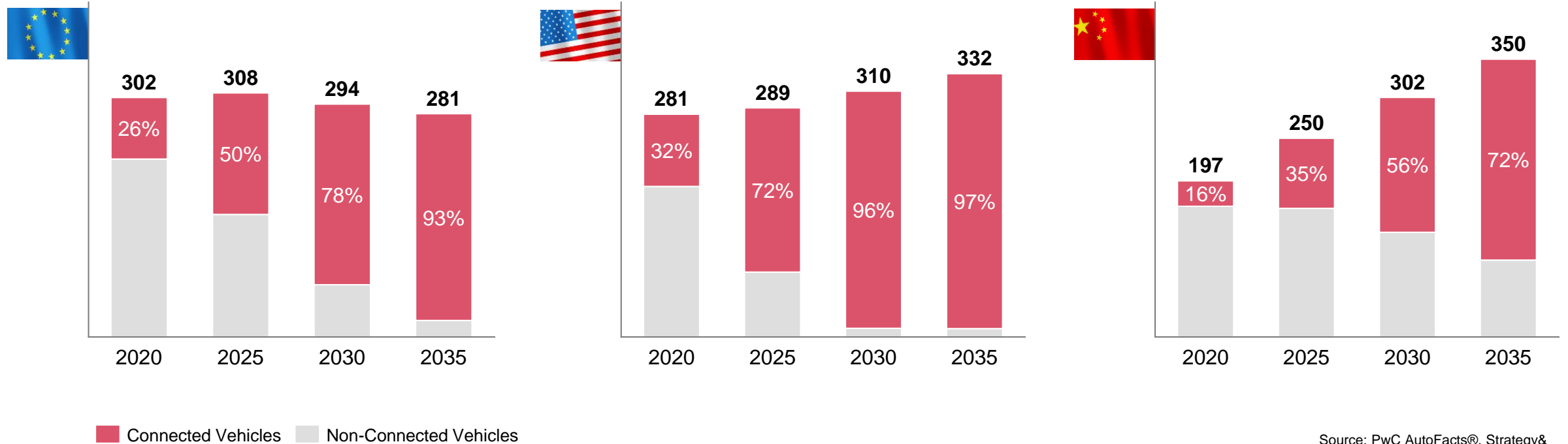


Assumptions

- **Total vehicle parc** driven by
 - Growing economic mobility demand after COVID-19
 - Build-up of new mobility fleets with high annual mileage
 - Disposal of outdated vehicles
- **Basic connectivity with high penetration** due to regulation in US/EU; share with over-the-air (OTA) capability significantly lower
- **BEV with strong growth in EU/China** due to government subsidies and earlier “total cost of ownership” parity (vs. ICE) than in the US
- **Delay of automated vehicle penetration** at L4/L5 due to technical challenges and investment cuts; L3 with first useful applications before 2025

Connectivity will rapidly penetrate total car parc; OEMs need to leverage platforms for scale, while maintaining distinct UX

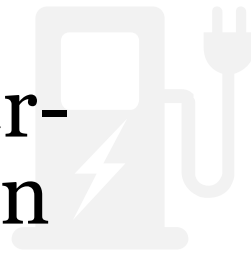
Total vehicle parc and connected car share (in million, %)



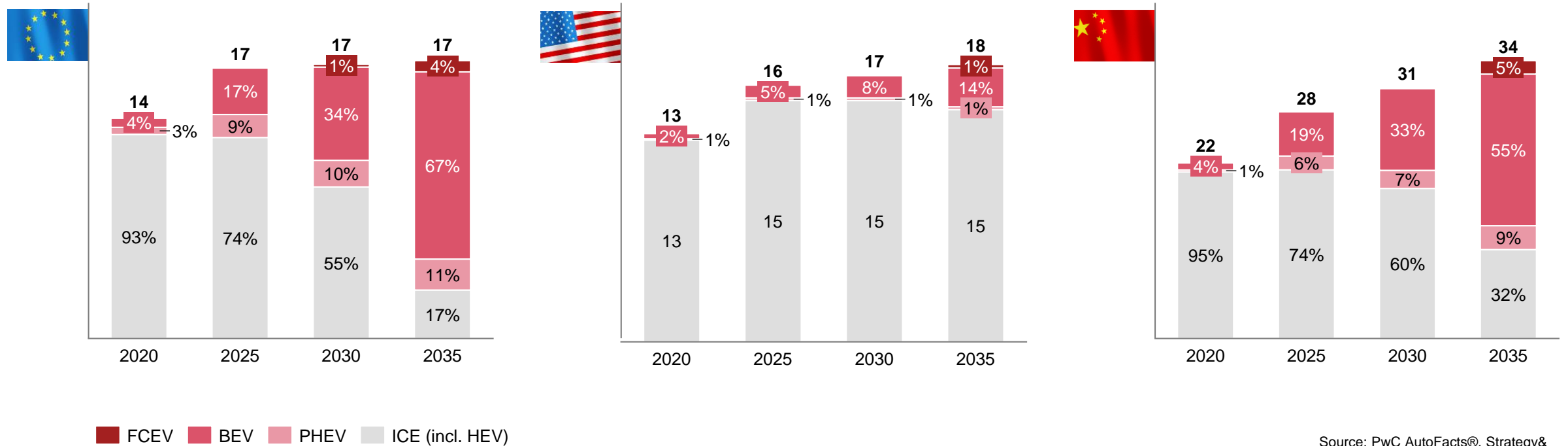
Source: PwC AutoFacts®, Strategy&

“ Total vehicle parc expected to shrink in Europe (-0.5% p.a.) while growing in the US (+1.1% p.a.) and China (+3.9% p.a.) until 2035 – connectivity penetration >50% after 2025 in Europe and US. ”

The shift from conventional to electric powertrains is underway; China and Europe head-to-head in market penetration



New vehicle sales by powertrain (in million, %)



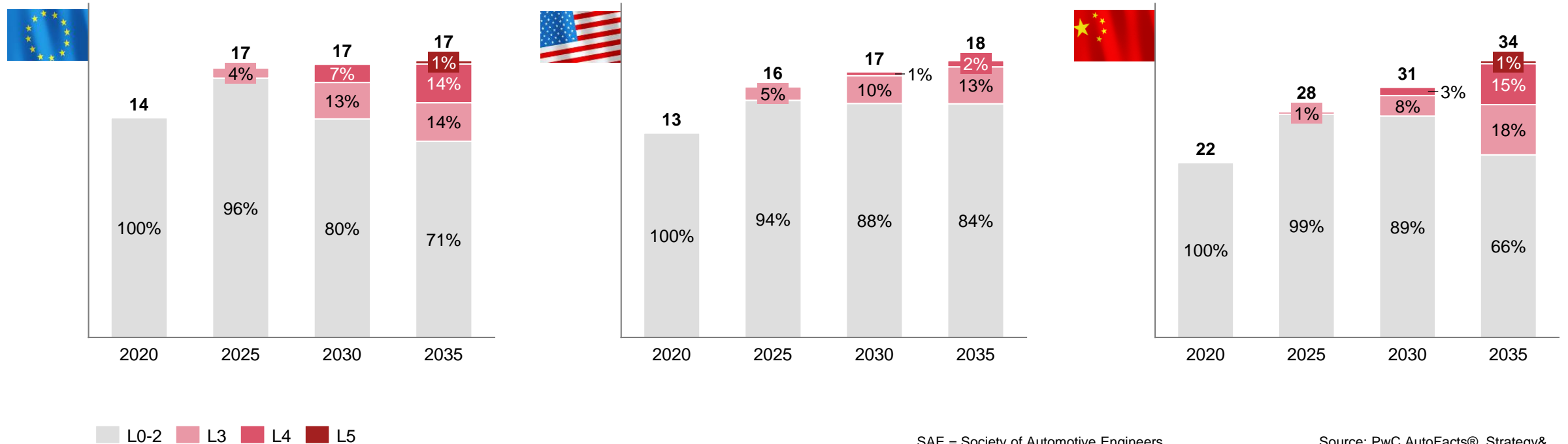
Source: PwC AutoFacts®, Strategy&

“ Tightening CO₂ emission targets in the EU and new national guidelines in China accelerate BEV penetration in these regions significantly faster than in the US. ”

Automated driving will not arrive with a *big bang*: Various useful functions and features will pave the way for L4



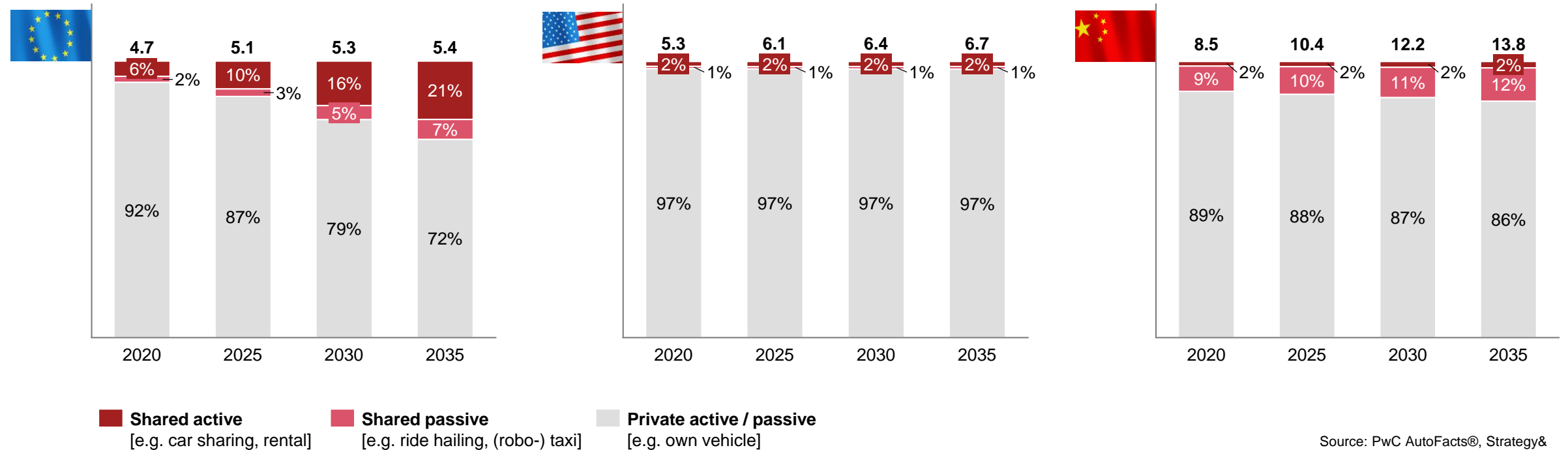
New vehicle sales by SAE level (in million, %)



“ Before deploying L4 passenger vehicles at scale, players will push the next years for specific automated driving applications in transport / fleets and logistics / industrial areas to recover investments. ”

Transformation of mobility refocused towards shared active and passive modes due to COVID-19 and slower automation

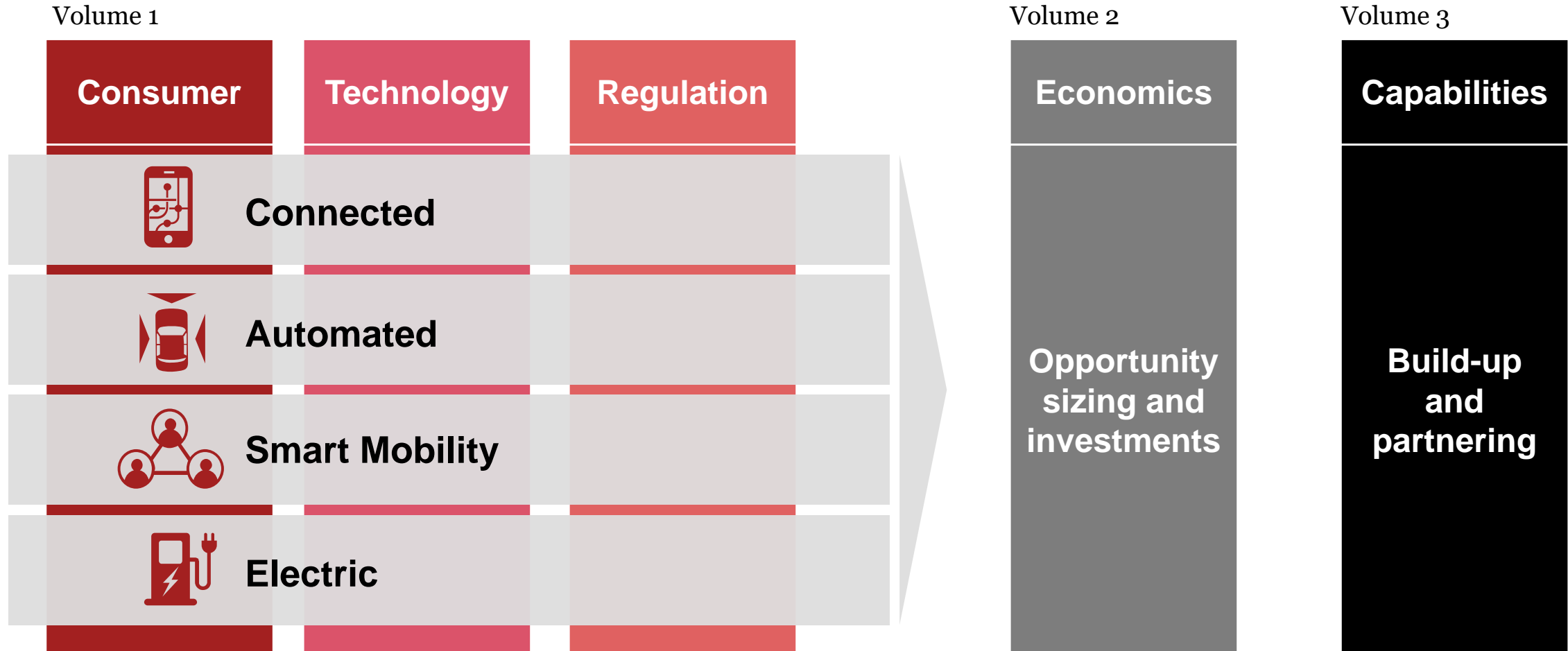
Market penetration by mobility mode (in '000 trillion person-kilometer, %)



Source: PwC AutoFacts®, Strategy&

“ Global market remains difficult to address with one mobility service given high proliferation of different active & passive driving use cases – new players invest in multi-mode transport platforms. ”

This report series lays out in three volumes 1) CASE drivers, 2) economic opportunities, and 3) capability implications









Volume **1** Anticipating post-pandemic market dynamics

“

Consumers seek convenient and safe mobility – private transport modes regain importance”

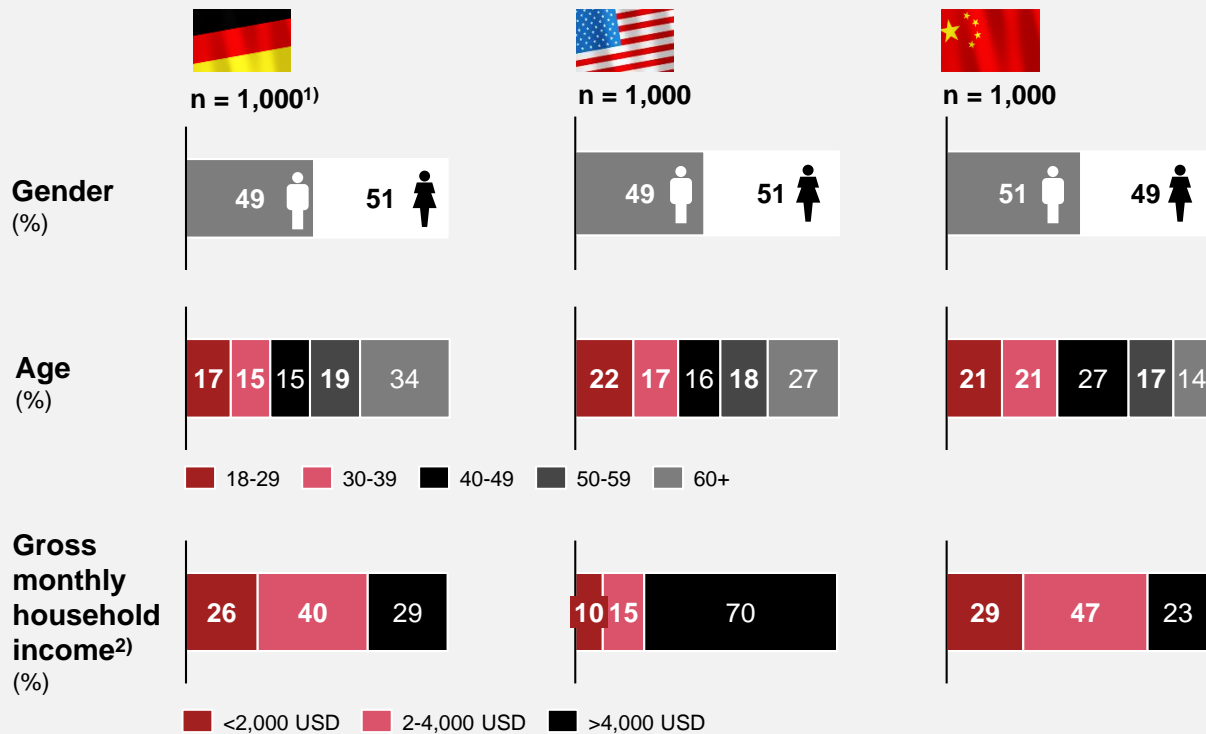
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Consumer	Technology	Regulation
	Connected	
	Electric	
	Automated	
	Smart Mobility	

Survey among 3,000 consumers in Germany, the US and China shows latest shifts in consumer mobility preferences



3 regions **>20** questions **>3,000** Respondents¹⁾



Key results



- Respondents confirm relevance of connected services – **security & navigation most important**
- However, **willingness to pay** overall **lower** than most OEMs hoped for



- Consumers expect **AD vehicles** in the early 2030's; first in transportation, later in private cars
- **Two thirds of respondents** would use **automated vehicles**; of those **75% would pay a premium** for an automated driving of **5 – 20%** per ride

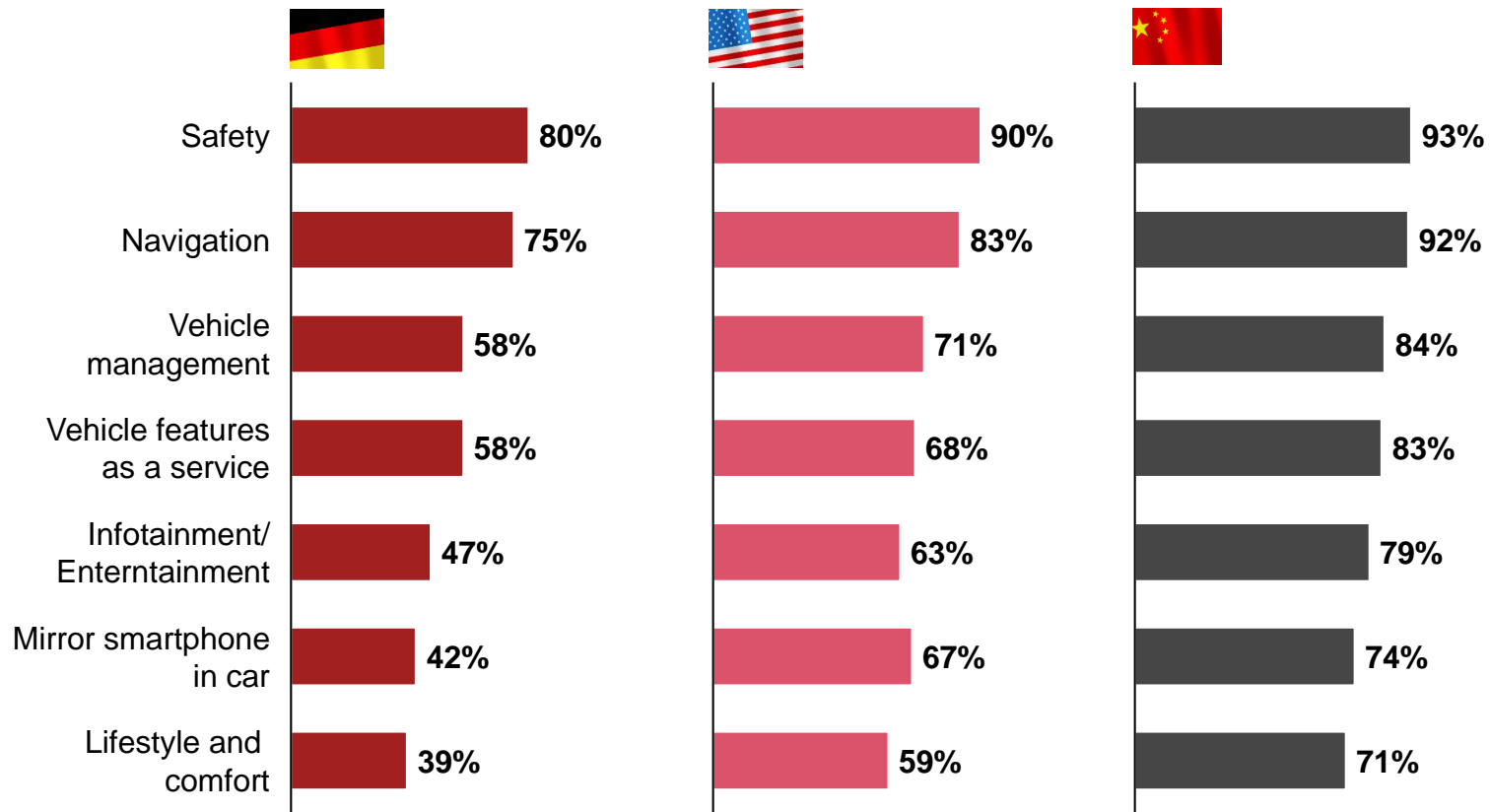


- While **new car purchase options lead across regions** pre- and post-pandemic, interest in **car subscription** is growing strongly in China
- **Regular cleaning / disinfection** has become most important feature for shared mobility offerings to ensure usage during **COVID-19**

Respondents highlight the importance of connected services – safety and navigation rated as most important features



Connected services – By importance for consumers¹⁾



Question: “Which connected service categories are particularly important to you?”

”

In Germany in particular, **safety** and **navigation rank as most important** services.

Winning consumers in other categories requires **strong USP** and compelling story.





Customers want in-vehicle connected services; however, willingness to pay might be lower than OEMs hope

Connected services – Willingness to pay¹⁾

	Monthly willingness to pay	vs.	reference prices of other digital & media services			
	Fully-fledged connected service offering		Spotify subscription ²⁾	Mobile voice & data contract	Premium sports stream ³⁾	iPhone leasing ⁴⁾
	\$ 19.5 at 31% willingness	↔	\$ 11.9	\$ 34.6	\$ 14.2	\$ 39.5
	\$ 17.6 at 40% willingness	↔	\$ 10.0	\$ 43.6	\$ 19.9	\$ 35.3
	\$ 4.3 at 58% willingness	↔	n/a	\$ 9.8	\$ 10.3	\$ 33.4

Question: “Would you like to have Connected Car services integrated in your vehicle and are you willing to pay a surcharge for this? If yes, how much...”

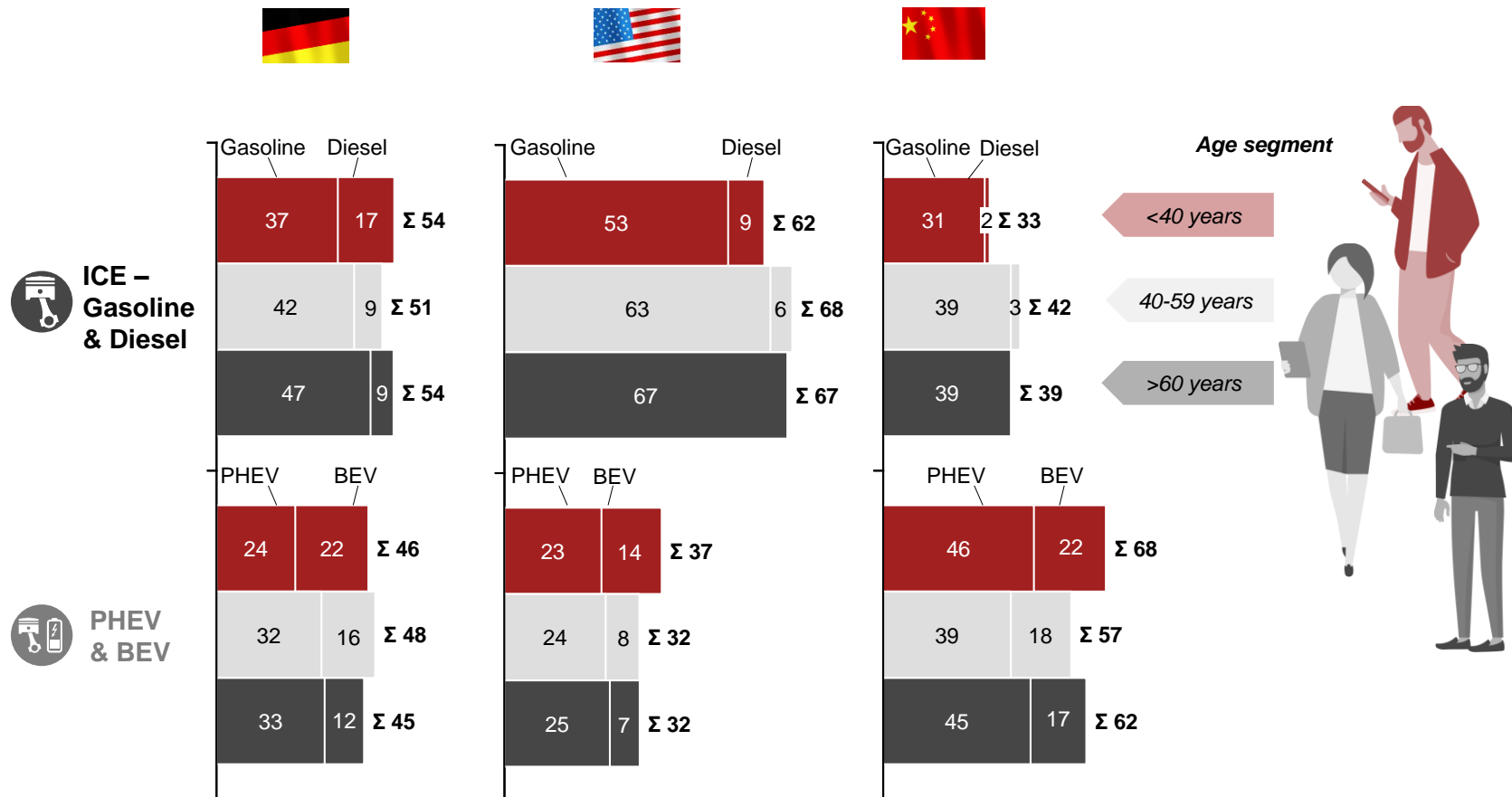
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China with highest share of consumers (58%) who are willing to pay an extra for connected services .

Capturing this value requires providers to compete partially against other digital services.

Gasoline still most preferred type of powertrain in Germany and the US; hybrid gains popularity and is most popular in China

Preferred type of powertrain by age (%)



Question: “Suppose you wanted to buy a car: Leaving aside financial aspects, legal requirements and lack of infrastructure [...] – which type of drive do you like best?”

”

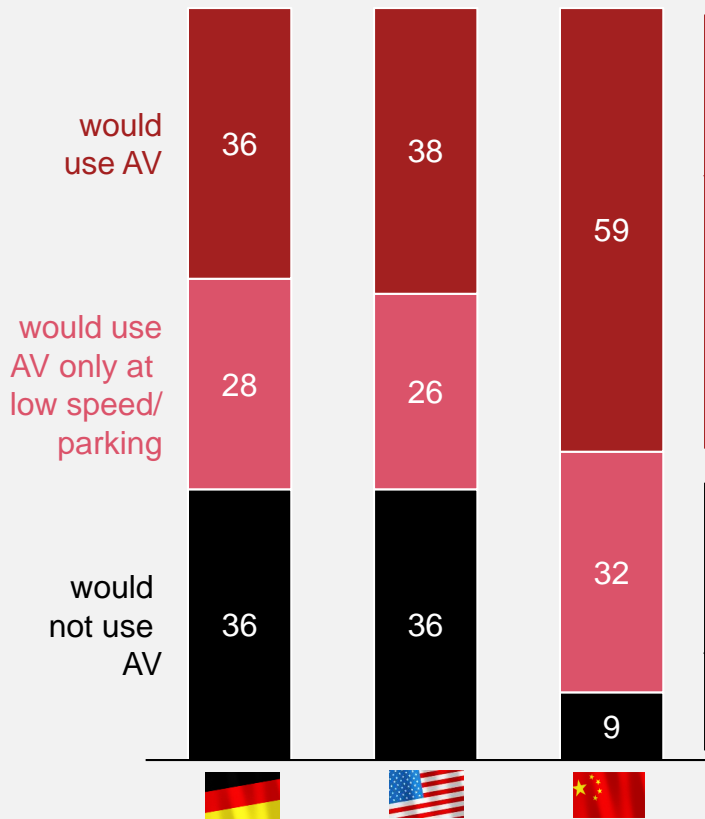
While **68% of Chinese** consumers below 40 years **prefer electric powertrains** over gasoline, only 46% in Germany and 37% in the US share this preference.

Two thirds of respondents would use automated vehicles; of those, 75% would pay a premium for an automated driving service

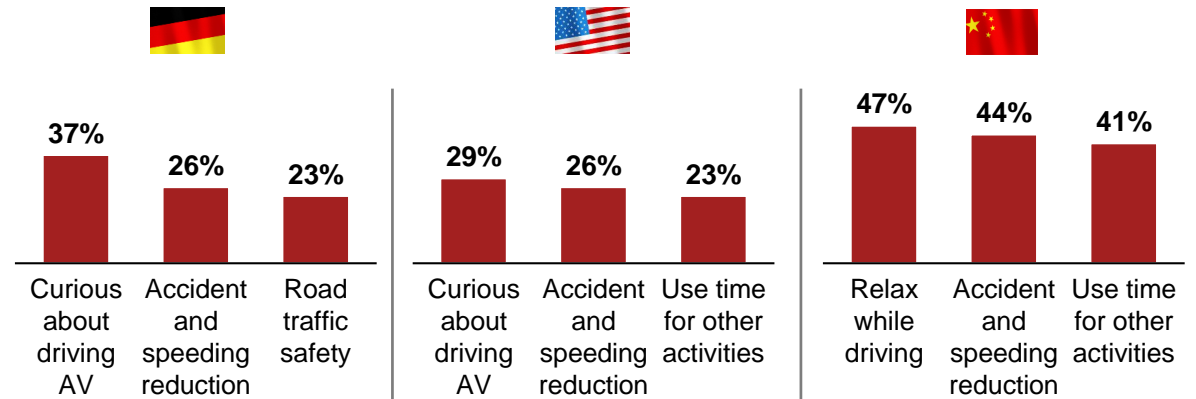


Automated driving – Consumer attitude, impact factors and willingness to pay

Attitude towards AV (%)

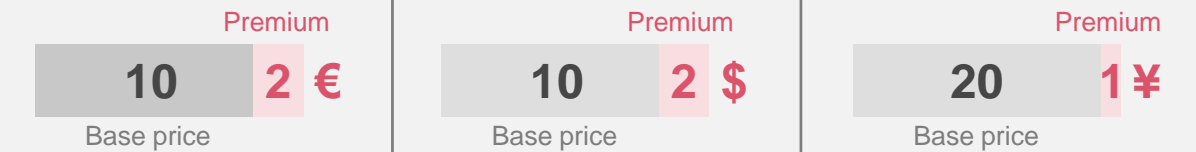


Top 3 Persuasive factors for using AV (% of respondents)

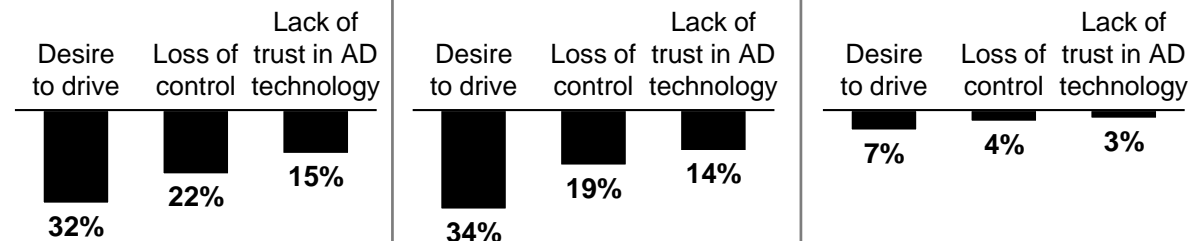


Willingness to Pay

“Would you be willing to pay a premium for an AV (e.g. car sharing, ride hailing)? If yes, how much more would you pay for a 5 km trip with a base price of 10 €/10\$/20¥?”



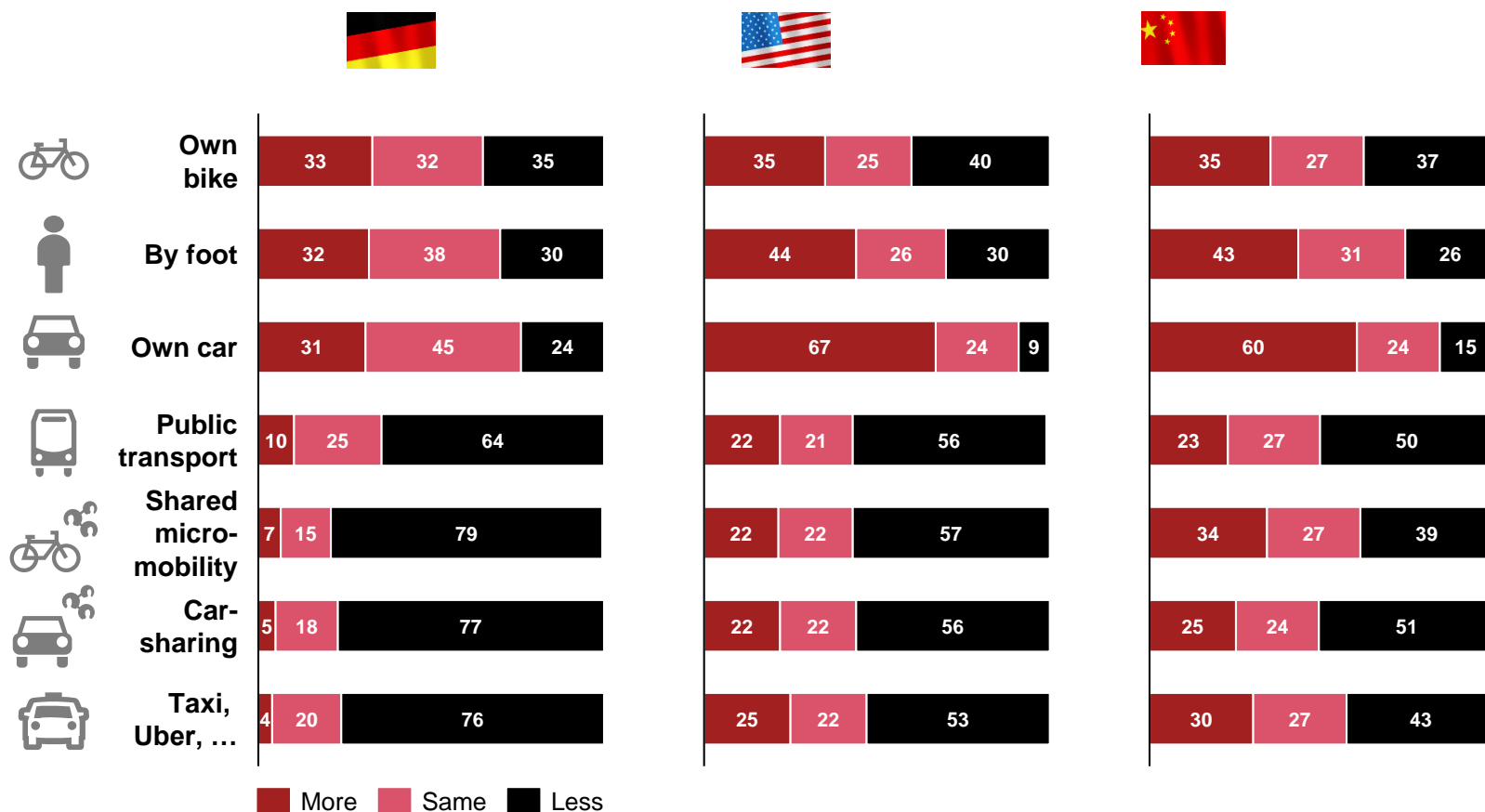
Top 3 Deterrent factors for using AV (% of respondents)



Source: PwC Strategy& consumer research 2020; n=3,000 (1,000 DE, 1,000 US, 1,000 CN)
 * Average willingness-to-pay a premium for a 5km ride with an automated vehicle instead of having a chauffeur or self-drive

Mobility modes shift due to effects of COVID-19 – use of own vehicle preferred over shared mobility and public transport

Mobility patterns after COVID-19 restrictions (%)¹⁾



Question: “Assuming COVID-19 restrictions are lifted again, how would you use the following mobility modes compared to pre-COVID-19 times?”

”

Own car is the clear winner in the US and China. In **Germany**, the **intended increase of car usage is on par with bike and foot.**

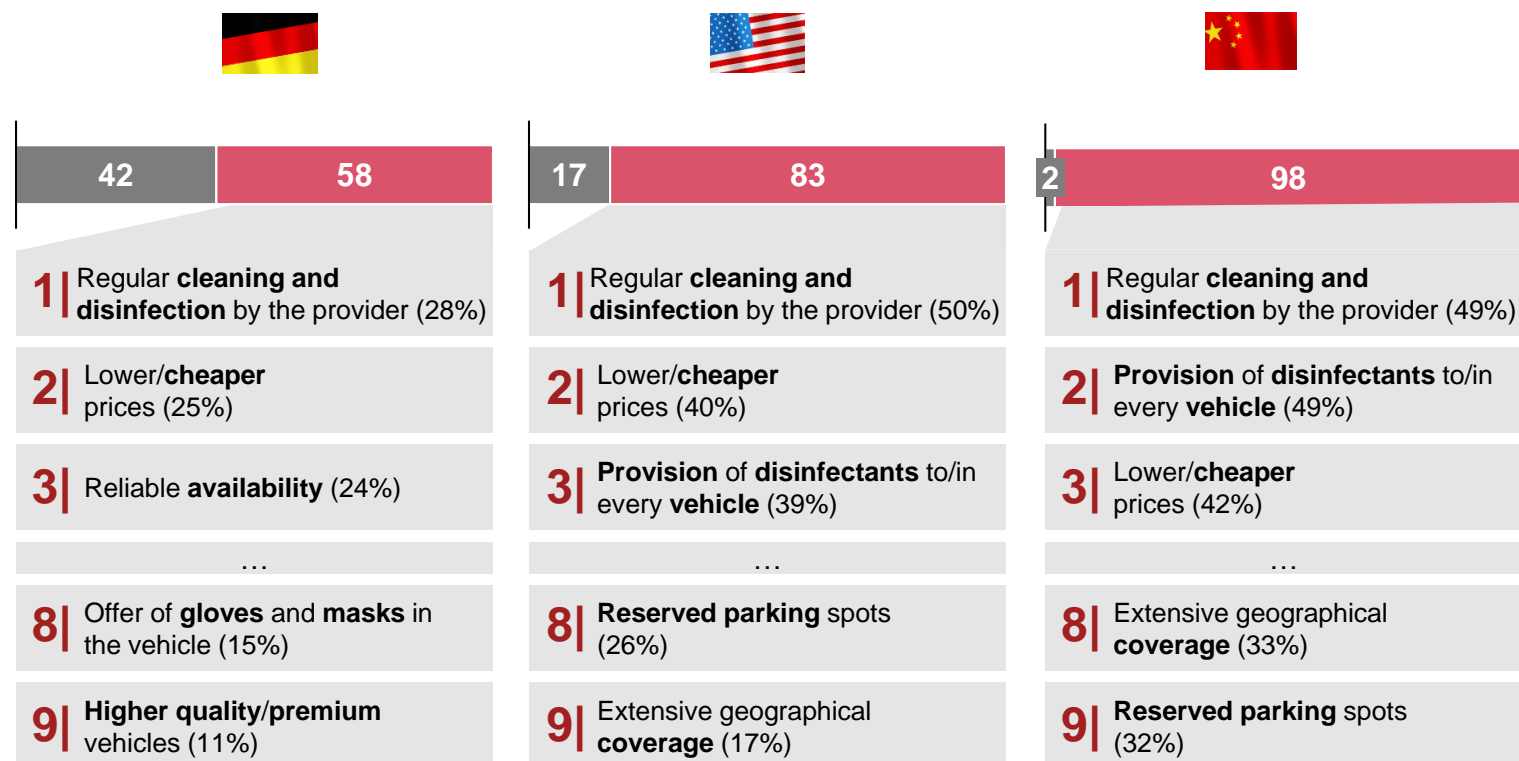
At the same time, Germans move away strongly from shared modes.

¹⁾ On the example of transportation to/from work
 Source: PwC Strategy& consumer research 2020; n=1,259 DE, n=593 US, n=779 CN; Percentage may not total 100% due to rounding

Shared mobility providers win consumers back with clear disinfection concepts rather than with lower prices



Attitude towards shared mobility after COVID-19 lockdown (%)



Question: “Which requirements should providers fulfill to ensure that you would continue using shared mobility offerings after COVID-19 lockdown?”

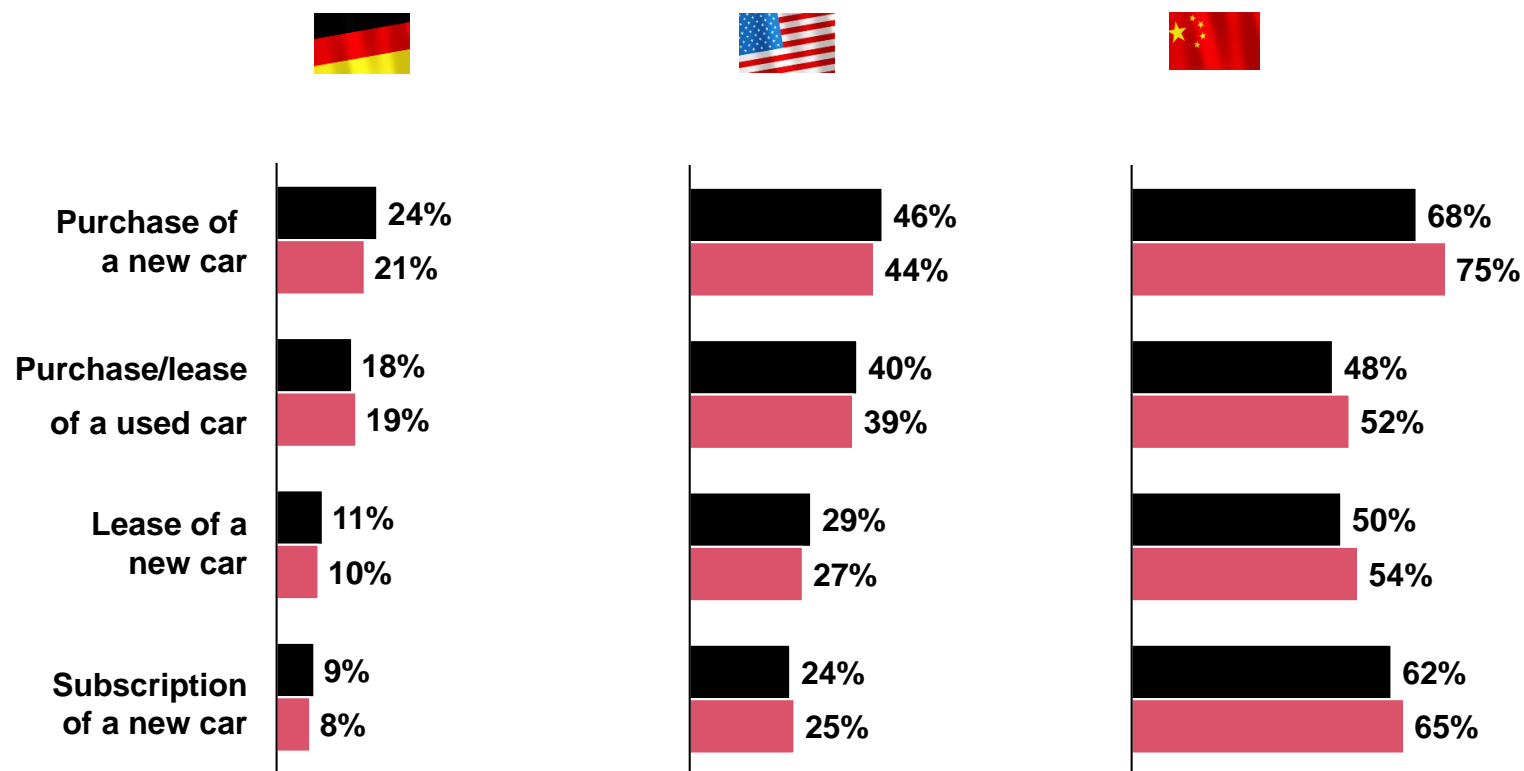
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In Germany, **quality / premium vehicles** seen as **least important** factor to return to shared modes – after cleaning, **price** and **availability** are most important.

■ No usage of shared mobility offerings at all ■ Open towards usage of shared mobility offerings

Purchasing a new vehicle remains preferred option across regions; China shows strongest increase in subscription intent

Likelihood to buy/lease/subscribe to a car before/after COVID-19 (%)¹⁾



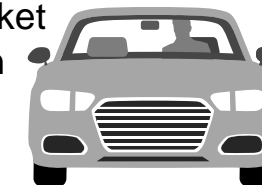
■ Likely / very likely before COVID-19 ■ Likely / very likely after COVID-19

Question: “Taking the position of pre-COVID-19, how likely was it that your household would buy, lease or subscribe to a new vehicle in 2020/2021? How likely is it now?”

”

China, and partly the US, are open towards subscription models.

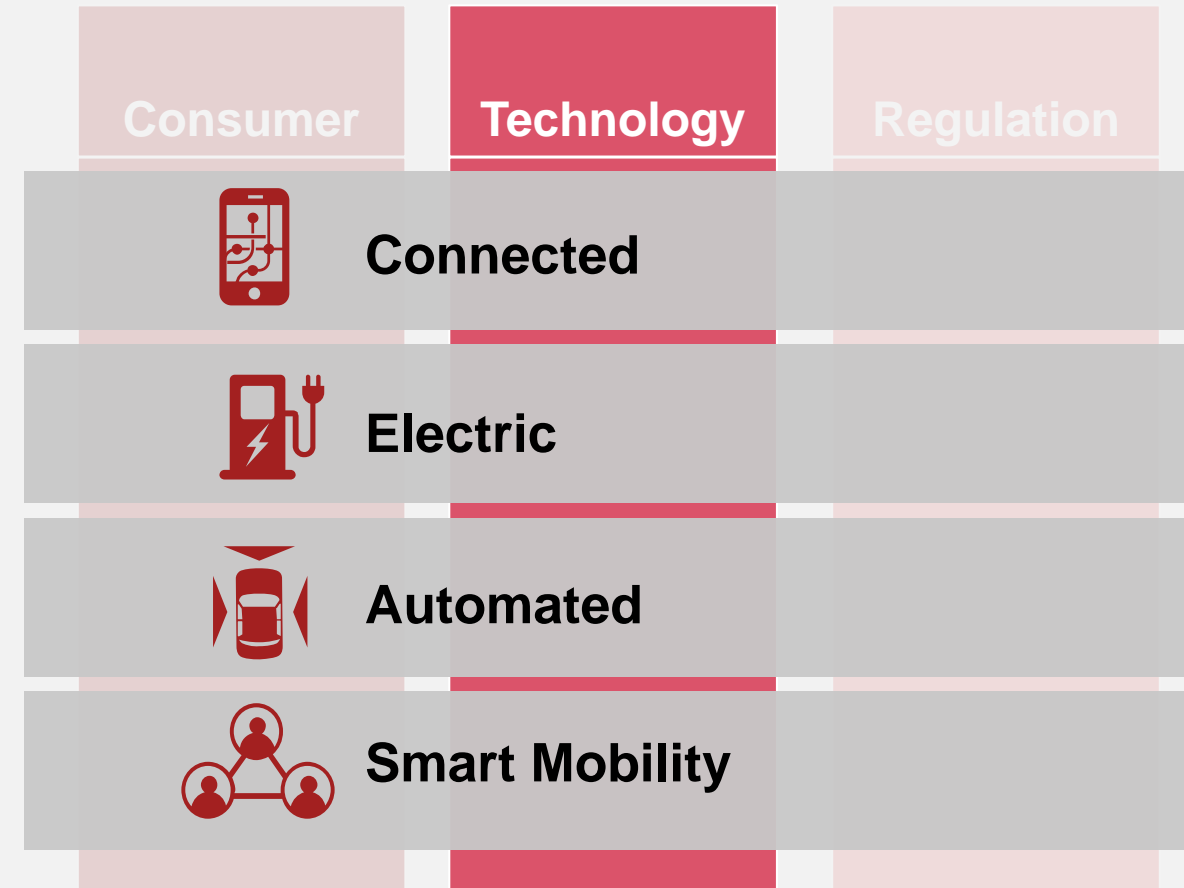
In Germany, further market education needed to win subscription customers.



“

Technology progresses fast – yet complexity of autonomous driving has been underestimated”

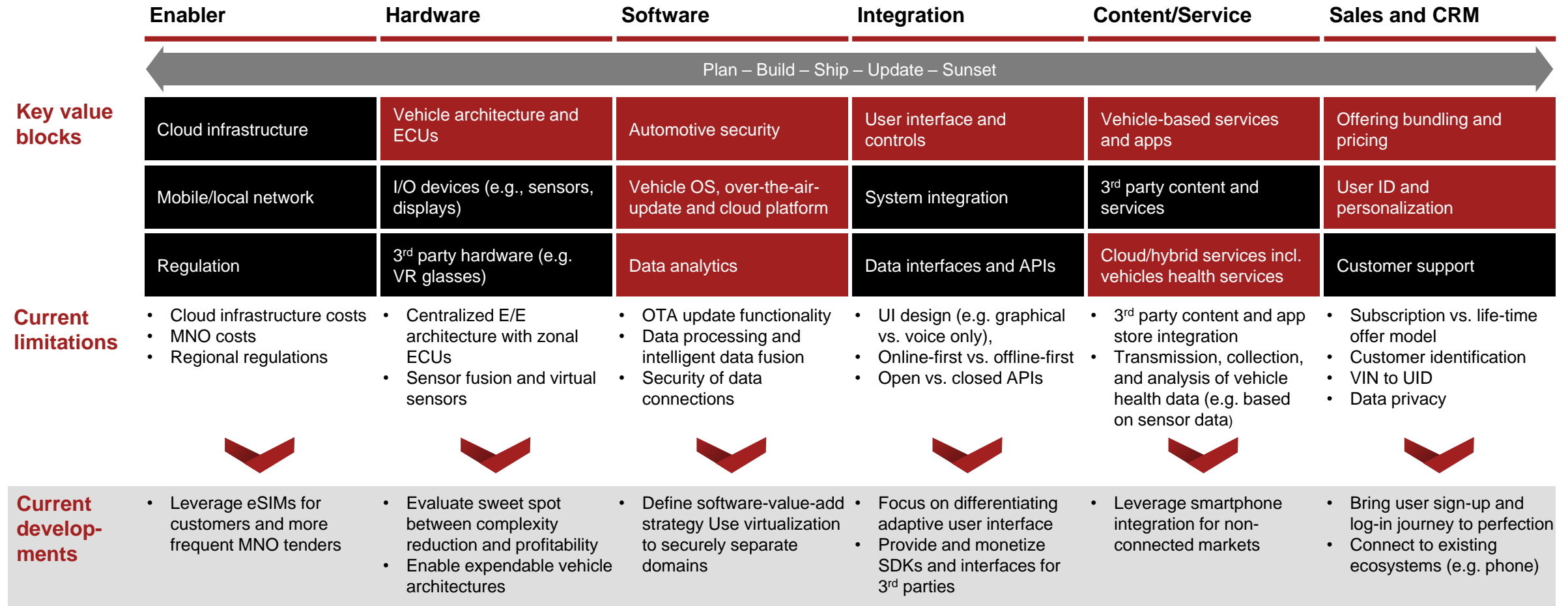
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In connected services, OEMs are currently rethinking their “build vs. buy strategy” on key technology components

Connected services components



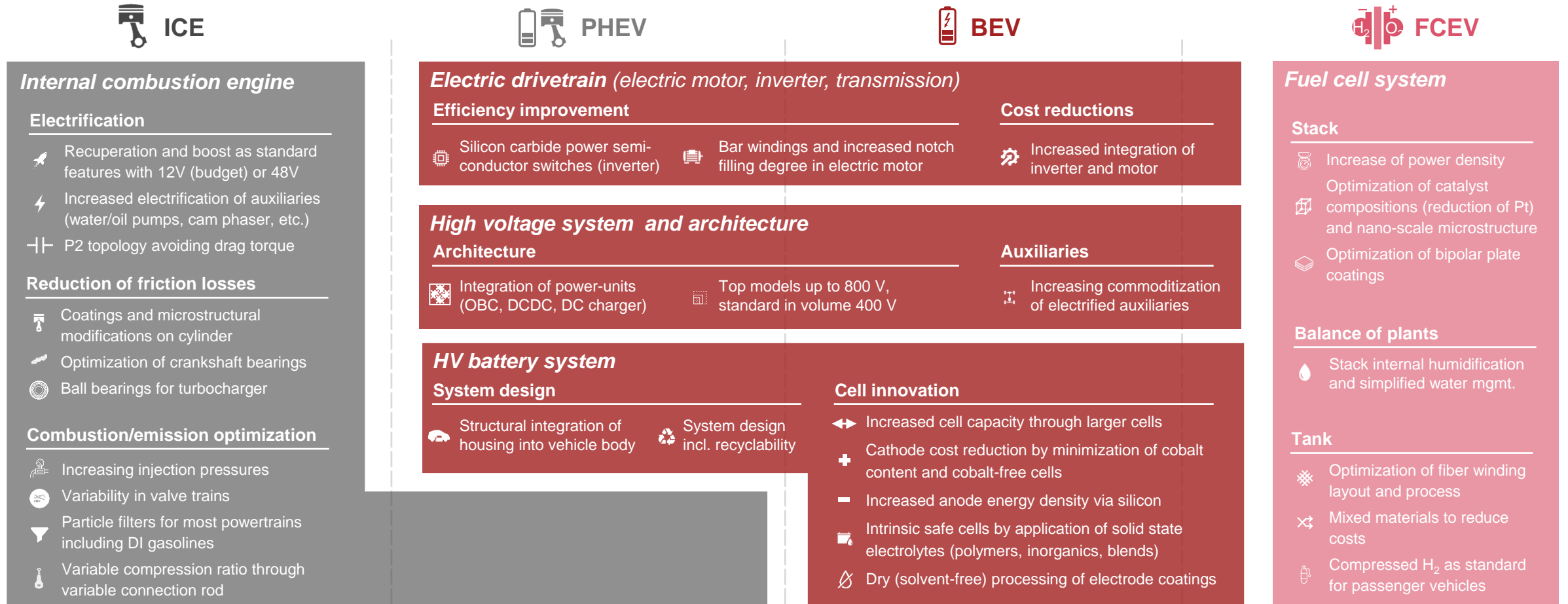
Crucial value blocks (own know-how necessary)

CRM = Customer relation management ECU = Electronic control unit HW = Hardware I/O = Input/Output MNO = Mobile network operator
 SDK = Software Development Kit SW = Software VR = Virtual reality V2X = Vehicle-to-x communication Source: Strategy&

Technology progress in e-mobility must be evaluated in the context of tech trends across various alternative powertrains



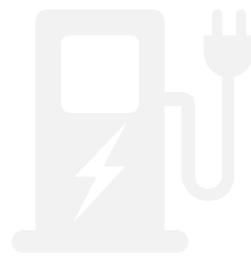
Alternative powertrain developments



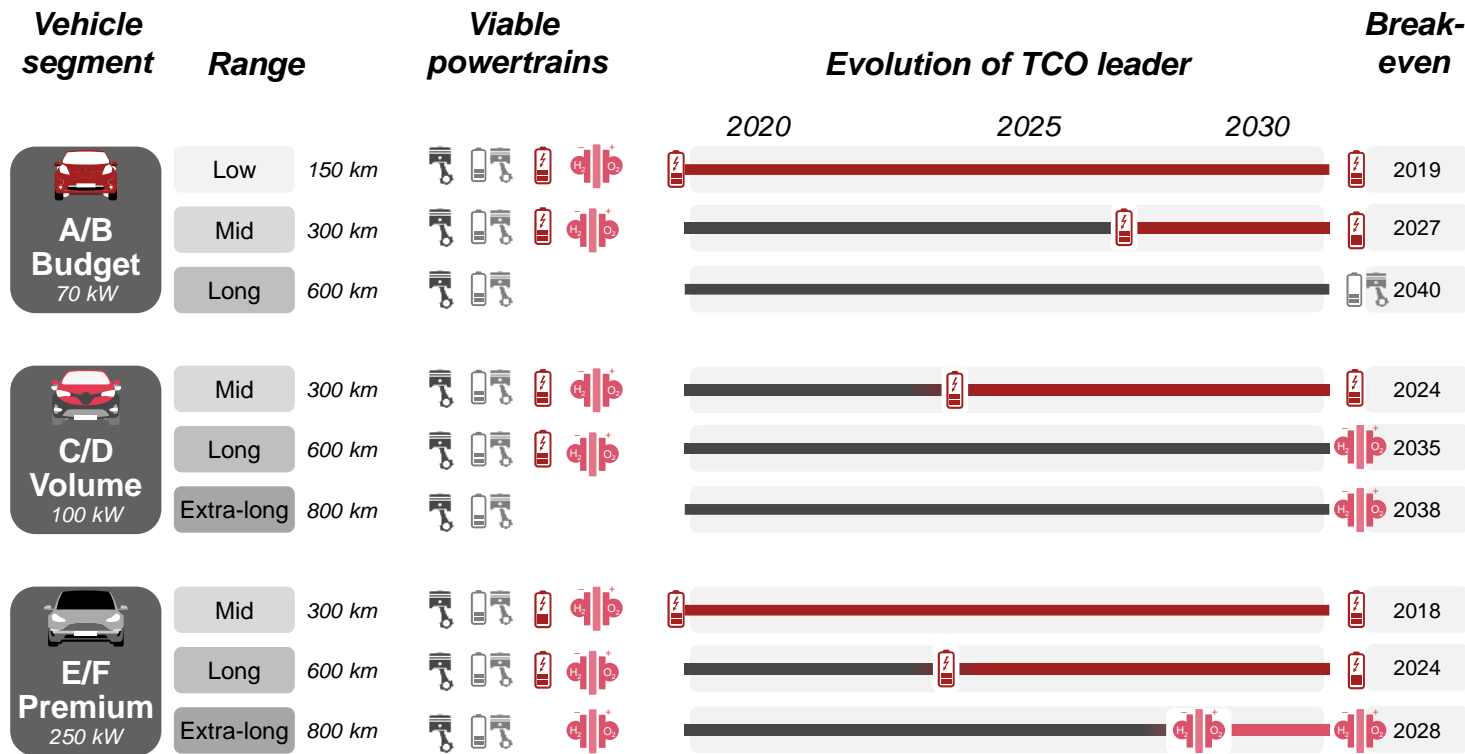
OBC = Onboard charger
Source: Strategy&

DC charger = Direct current charger

BEVs will become economical for several segments – but extended ranges (600 km+) will not be viable with BEVs



Electric powertrain operating cost break-even timeline (vs. ICE)



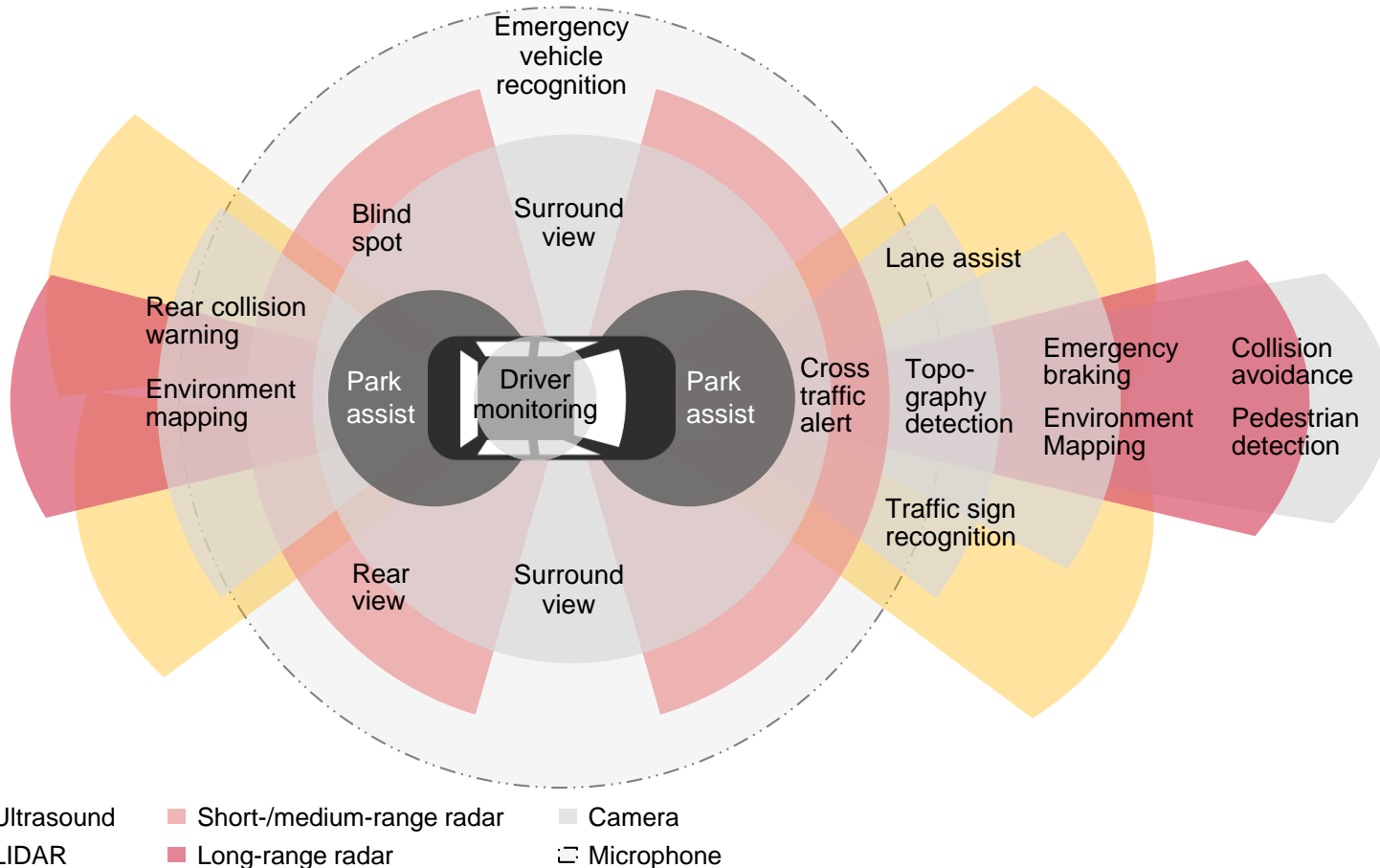
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There is **no fixed point** in time when **battery electric vehicles** offer an operating **cost advantage over internal combustion engines** – it depends on factors such as the vehicle segment and range”

Main assumptions: electricity and fuel prices as for Germany 2020; H2 price 5€/kg; PHEV driving modes 40% EV mode/60% ICE mode; FCEV driving modes 40% EV mode/60% FC mode
One-time buying incentives not considered
Source: Strategy&

Hardware, software and infrastructure of automated driving are improving, but overall progress slower than expected

Automated driving technology developments



Current status and limitations



- **Radar and camera sensors** are developed with a **good cost position**
- **Cheap LiDAR systems** do not yet have the necessary **performance**
- **New ADAS computers** based on low power tech are **under development**
- **Different driver assistant systems** mandatory beginning **2022** in **EU**




- **Test and validation** not yet **mature**
- **Motion prediction** still not completely **solved**
- Very **large amounts** of **test data** **complicate** traditional **analytics**



- So far, there are only a **few test tracks** that are fully developed for automated driving
- **Expansion of 4G** by 2022 for motorways in DE as basis for 5G
- For the time being **only pseudo 5G** based on 4G (non stand-alone)

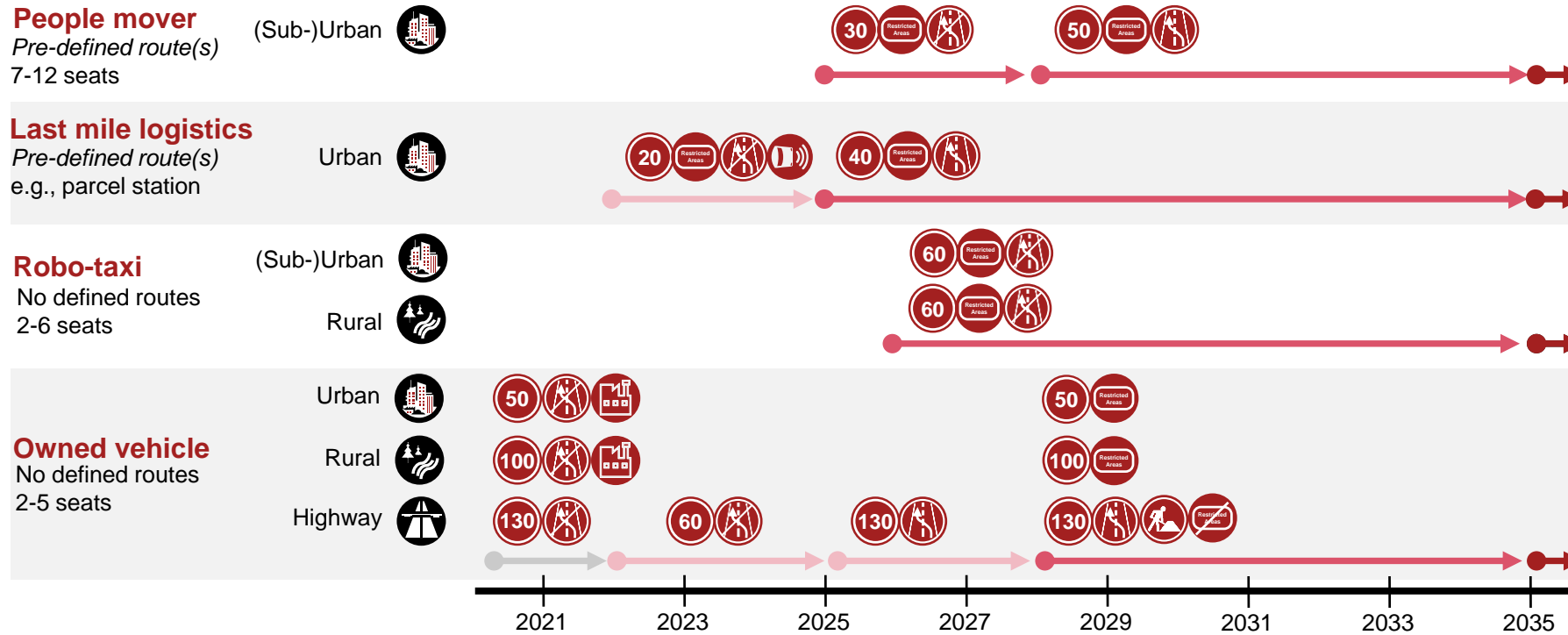
While L3 enables various attractive use cases, user experience and system complexity breakthrough is happening at L4

Automated driving SAE levels and AD function mapping

			Vehicle control	Environment monitoring and user interface	Fallback for dynamic driving task	System capability	Exemplary AD functionalities	
 <p style="text-align: center;">↑ HIGH AUTOMATION ↓ LOW</p>	5 Full automation	...under all environmental and road conditions that can be managed by a human driver	System	System	System	All driving modes	<ul style="list-style-type: none"> • Universal pilot (full autonomy) • Interactive pilot driving (control via touch/gesture UI) • Robo-taxi and automated people-mover (all conditions) 	
	4 High automation	The system performs all aspects of dynamic driving (driving-mode specific)...		...even if a human driver does not respond appropriately to a request to intervene	Alternative or conventional user interface	Human	Some driving modes	<ul style="list-style-type: none"> • Urban/rural/highway <u>pilot</u> with multi-lane change • Robo-taxi and automated people-mover • Urban last-mile delivery • Automated valet parking
	3 Conditional automation	... expecting the human driver to respond appropriately to an intervention request		...executes both steering and acceleration/deceleration (driving-mode specific)...	Human			<ul style="list-style-type: none"> • Urban/rural/highway <u>assistant</u> (e.g. hands-off traffic jam, intersection movement, single lane change) • Parking chauffeur • Assisted fleet operations (on-site, off-highway)
	2 Partial automation	The human driver performs remaining aspects of dynamic driving, while the system...	...executes either steering or acceleration/deceleration (driving-mode specific)	Human and System	Conventional user interface	Human	Some driving modes	<ul style="list-style-type: none"> • Adaptive cruise control • Remote/key parking assistant • Lane change assistant
	1 Driver assistance	The human driver performs all aspects of dynamic driving, potentially "enhanced" by warning or intervention systems	...executes either steering or acceleration/deceleration (driving-mode specific)	Human	n/a			<ul style="list-style-type: none"> • Adaptive cruise control • Driver assisted parking assistant • Lane keeping assistant (system steers) • Blind spot monitoring rear/side (system steers)
	0 No automation	The human driver performs all aspects of dynamic driving, potentially "enhanced" by warning or intervention systems		Human			n/a	<ul style="list-style-type: none"> • Pre-/forward- collision braking • Front/rear cross-traffic alert with braking

Commercially viable automated driving applications at L3 and beyond will start becoming available for specific use cases first

Automated driving timeline of commercial road availability



Current developments

- ADAS technologies require **higher development cost** and efforts than anticipated
- ADAS **sensors** still far **above target cost**, due to small production volumes and sensor fusion/recognition challenges
- **Regulation** still **uncertain** with the UN/ECE technical framework and national rules not yet fully in place
- While first **L3 vehicles** expected for **2021/22**, first **L4 road applications** beyond pilot projects expected for **~2025**

Commercial availability (beyond pilot projects)¹⁾

●→ Level 2+ ●→ Level 3 ●→ Level 4 ●→ Level 5

⊗ Max. speed ⊗ Construction area capable ⊗ Closed compounds Urban: Traffic situations with many traffic interactions and low speeds

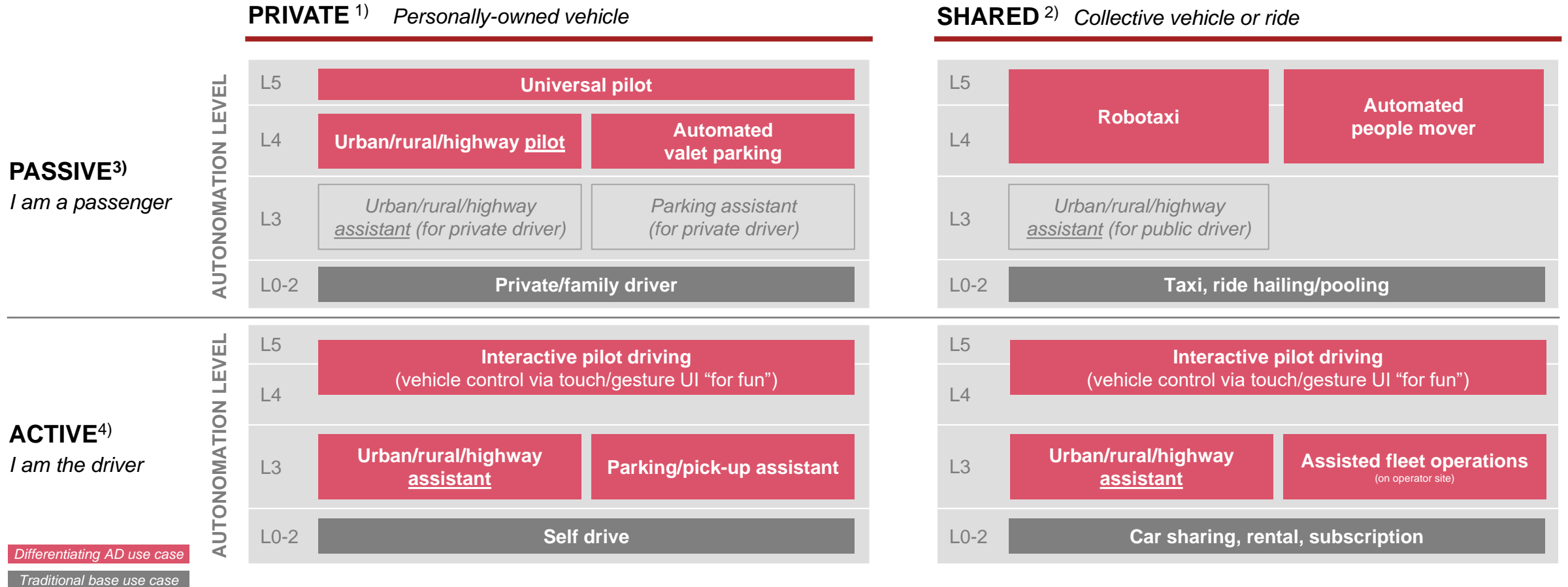
⊗ Area restriction ⊗ Automated lane changes ⊗ Vehicle follows user Sub-Urban: Traffic situations with moderate traffic interactions and moderate speeds

⊗ ⊗ ⊗ Rural: Traffic situations with few traffic interactions and higher speeds

ADAS = Advanced Driver Assistance Systems UN/ECE = United Nations Economic Commission for Europe
 1) Indicating start of availability. Tipping points of significant adoption expected significantly later in certain fields

Individual mobility splits into four modes of private vs. shared and active vs. passive driving, each with increasing automation

Private / shared mobility modes with selected automated driving use cases

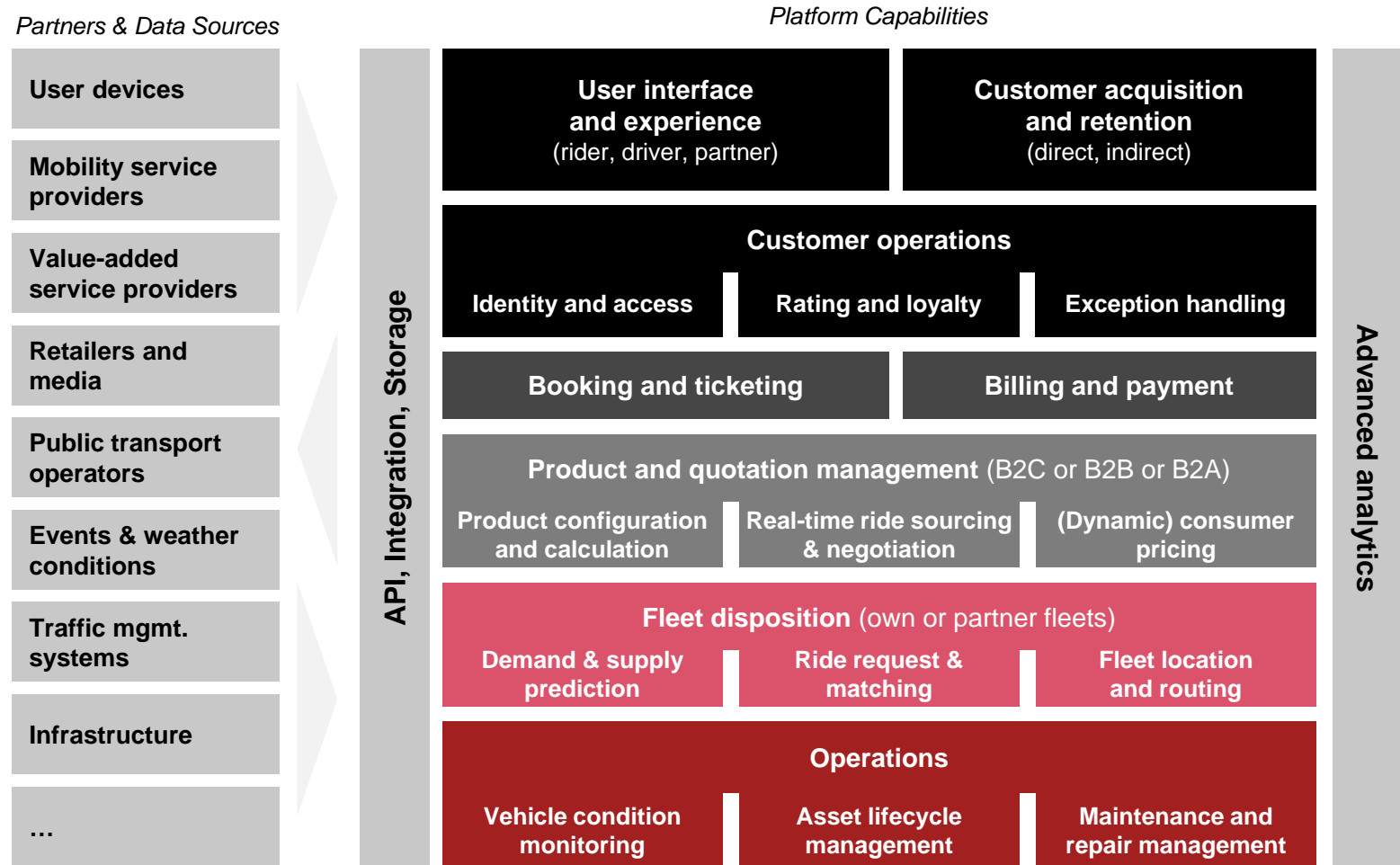


1) Includes self-owned, family-owned, credit-financed, long-term leased, personal company car 2) Includes rental, subscription (up to 1 year), ride-hailing, ride-sharing, car sharing, pool car, car club
 3) "Passenger" determines mobility purpose and target, passenger selects means of transport and expected time of arrival, mobility system determines detailed routing and actual time/place of arrival
 4) "Driver" determines mobility purpose and target, driver determines means of transport and plans arrival time, driver determines detailed routing and actual time and place of arrival through user interface (UI)
 Source: PwC AutoFacts®, Strategy&

Seamless smart mobility services require a modular, open API-based technology architecture and platform approach



Smart mobility technology platform building blocks



Current developments





In contrast to individual mobility, providing smart mobility requires a **modular technology and system architecture**, capable of **integrating various partners** across the ecosystem with focus on

- **Flexibility to integrate multiple modalities** and mobility service providers (with different brands)
- **Cross-platform customer acquisition** and seamless sign-up/-in
- Region-specific/ **local mobility product configuration** and partner management, incl. ride request/ offering brokerage
- **Real-time environment / asset condition-based routing**
- Predictive **maintenance scheduling**
- **Predictive asset lifecycle management**

“

Regulation aims to accelerate the mobility transformation – but following very different approaches across regions”

Digital Auto Report 2020 – Volume 1

Consumer	Technology	Regulation
	Connected	
	Electric	
	Automated	
	Smart Mobility	

Dynamic regulatory discussions shape CASE trends – impacting EV penetration and speed of AV testing rollout in particular

Latest regulatory initiatives and discussions



USA

AUTOMATED Announcement to unify AV policies across 38 federal departments enforcing a consistent regulatory approach (01/2020)

AUTOMATED NHTSA with plan to introduce upgrades to NCAP, involving new safety technologies and test procedures (10/2019)

ELECTRIC Limited national support (i.e. plans to terminate EV subsidies)

Heterogeneous regulatory dynamics; focus on commercial dimension, less on sustainability

GLOBAL

CONNECTED Internationally harmonized and binding UN norms on cybersecurity and software requirements for OEMs (06/2020, UNECE's World Forum for Harmonization of Vehicle Regulation, WP.29)

AUTOMATED First binding global regulation on level 3 vehicle automation with focus on advancing safety (UNECE's World Forum for Harmonization of Vehicle Regulations)²

AUTOMATED Updated standards for on-road testing of level 3, 4 and 5 prototype ADS promoting a standardized groundwork for AV tech (09/2019)³

Recently introduced regulations at UN level with positive impact on CASE adoption, further steps still required

EU

CONNECTED New guidelines on the processing of personal data (EDPB, 02/2020)

ELECTRIC New EU CO₂ emission targets, applying as of 01/2020¹

AUTOMATED Addition of new advanced test scenarios to rate AEB technology (2020 EU NCAP update)

SHARED New governmental regulations promoting shared mobility (e.g. free parking)

AUTOMATED Updated guidelines to enforce advanced safety features (01/2020)

EU states with a siloed / bottom-up approach towards CASE regulation

China

AUTOMATED Release of the "Strategies for Innovation and Development of Intelligent Vehicles" with focus on creating an ecosystem for AVs in China (02/2020)

ELECTRIC New national guidelines on safety requirements and standards for EVs (coming into force by January 1st 2021)

AUTOMATED Plans for new changes to the NCAP test program with new safety additions (following the Euro model)

Top-down approach based on long-term strategy with positive impact on CASE



Positive expert sentiment



Neutral expert sentiment



Negative expert sentiment

Note: (1) the regulation targets a 15% reduction for passenger cars from 2025 onwards and 37.5% reduction from 2030 on. (2) e.g. establishes strict requirements for Automated Lane Keeping Systems. (3) incorporates "lessons-learned based on accumulated field experience in testing prototype ADS-operated vehicles on public roads". (4) general regulatory sentiment derived from various expert opinions across politics and industry, e.g. automotive associations. AEB = Automated Emergency Braking; AV = Automated vehicle; NCAP = New Car Assessment Program; NHTSA = National Highway Traffic Safety Administration; UNECE = United Nations Economic Commission for Europe
Source: Strategy&

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